SHIP TO SHORE

The News from Stars of Paradise Tours & Attractions

STAR OF HONOLULU · ROCK-A-HULA · DOLPHIN STAR · PARADISE TO-GO · PARADISE KITCHEN · ROYAL STAR HAWAII

October 2019

EXCELLENCE

Message from the President

Aloha!



Our September Bulletin issue was about our core value of "Experience of *Aloha*" that we share daily with our guests. This October issue showcases our Entertainment Department's introduction of their all new Pacific Star® Show for our guests.

We are proud to announce that our Royal Star®

driver Tony received the JALPAK "Service Award" Best Driver 2018 for sharing his genuine *Aloha* spirit with the guests every day.



Ronald D. Howard, President & CEO

JALPAK "Service Award" Best Driver





(left to right) Mr. Matsumoto, Marlon, Tony and Mr. Kurita



STAR OF HONOLULU"

CRUISES & EVENTS

StarofHonolulu.com



Comment from Mr. Kurita

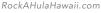
"We really appreciate that you provide high-quality services to JALPAK customers. Due to the efforts of all your staff, we can maintain high quality service for a long time. I believe that Royal Star[®] and JALPAK have been the best partner ever and we will continue safe and quality services to our mutual customers."

Aloha on Wheels®

Tony expresses his happiness for receiving the award and his way of showing the *Aloha* spirit with his guests: "Conveying the *Aloha* Spirit to our guests is very essential part of being with them. I try to treat them with *Aloha* by giving from the heart."

<u>Hokulea</u> is a custom-made original Deluxe-Bus tour for the JALPAK tour package since 1999.







Pacific Star® is Reborn



The popular Pacific Star Sunset Buffet & Show® offers a casual buffet atmosphere with its crew-dancer service and show. In May, Pacific Star® debuted an all new "Polynesian Journey" show. We interviewed Entertainment Director Becky and Pacific Star® Assistant Manager Deyvon to learn more.

Polynesian Journey

new songs, costumes and

participation number.

Pacific Star® 'Ohana

beginning to end!"

Behind the Scenes

An exciting theme of visiting the islands of Polynesia, showcasing

choreography! The show brings

togetherness of our dancers and

Unique to this product is that our

entertainers and dancers are also

the servers. Deyvon summarizes

the spirit of Pacific Star[®] as an

'Ohana: "Our team bonds as a

family and treats our guests as

"One of our goals was to improve

the recording and sound quality of the show," says Becky. The

recording. The photo on the left

shows Deyvon working hard in

new show took many hours

of creation, rehearsing and

the recording studio.

part of our dance family from

quests with a popular audience

new energy and highlights the











RoyalStar^w

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Five Star® Fall Menu



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